

## README Hot Folder Print 3.6 for Windows and Mac

### **GENERAL INFORMATION:**

Hot Folder Print is an easy-to-use printing utility that supports DNP's line of Dye Sublimation Printers. In addition to basic printing, users can apply custom borders and partial matte templates, set custom color settings, and import custom ICMs. The application is available for both the Windows and Mac Operating Systems.

### **KEY FEATURES OF HOT FOLDER PRINT**

- Print using system folders or the easy-to-navigate user interface.
- Displays the remaining media and printer status for each device from main dashboard.
- Standard print sizes for DS620A, DS820A, RX1HS, QW410, and DS820DX.
- Specify color profiles, color adjustments, resolution, and number of copies.
- Glossy, matte, fine matte, and luster finish types (depending on printer capabilities).
- Automatic digital archiving of printed photos and photos with applied borders.
- Support for custom borders.
- Partial matte printing using the DS620/DS620A, DS820/DS820A, and QW410.
- Panoramic print size support for the DS620/DS620A and DS820/DS820A printers (Windows OS only).
- QW410 Printer support. Includes a de-curl option and additional print sizes.
- Luxury ICMs.
- Support for global color correction.
- DS820DX printer support for Simplex and Duplex prints.
- DS820DX product support which guides a user through printing duplex prints, Trifold products, Folded 5x7 cards, calendar pages, and photobook pages.
- Integration with DNP's Party Print Utility.
- Capability to direct specific jobs to specific printers using hot folders.
- Customization of printer names through UI for easy identification.
- User guide is embedded within the software for easy access.
- Optimized update process where the software alerts users when an update is available.
- Duplex print sizes for the DS820DX Duplex Printer.
- Trifold brochures, Calendars, Folded 5x7 Cards, and Photobooks for DS820DX Duplex Printer.
- Integration with DNP's Party Print Utility.
- Improved image processing.
- DS820DX Support for 6x8 Duplex Folded Cards.
- DS820DX Support for Trifold Brochures on 8x12 media.
- DS820DX Support for Duplex Flyer Products on 8x12 media.
- Added 4.5x6.75 Print Size for QW410.
- Support for High Quality and High Density controls for DS820/DS820A printer.

### **NEW FEATURES IN THE 3.6 RELEASE**

- Added "Drag and Drop" functionality to the User Interface.
- Printer Pooling for panoramic printing has been greatly improved to shorten device start times and reduce the time needed to print multi-printer jobs by upwards of 80%.
- Added print margin adjustment tools for each printer and print size.
- Added option to allow application to be minimized upon start (Windows OS only).
- Improvements to onscreen text and instructions.
- Supports up to 6 DNP printers simultaneously.

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- Improved printer detection for when a printer is connected after software is started or disconnected and reconnected.
- Rotation tools added to the duplex workflow to allow last moment corrections to image orientation.
- Added support for all four panoramic print sizes on DS820/DS820A 8x12 ribbon (Windows OS only).
- Added language translations for Spanish (Spain), Spanish (Latin America), French (France), French (Canada), German, and Italian.

### SYSTEM REQUIREMENTS

- Supported Operating Systems: Windows 10 and Windows 11.
- Supported Mac Operating Systems: 10.13 and higher.
- Support for ARM processors with both Windows and Mac Operating System.
- 2GB or greater free space for installation.
- 200MB or greater required for archival space.
- Resolution of 1024x768 or higher.

### SUPPORTED PRINTERS AND FIRMWARE VERSIONS

The following DNP printers are compatible with Windows Hot Folder Print:

- DS40 (Firmware 1.61 or later)
- DS80 (Firmware 1.30 or later)
- RX1HS (Firmware 2.07 or later)
- DS620/DS620A (Firmware 4.52 or later)
- DS820/DS820A (Firmware 1.22 or later)
- QW410 (Firmware 1.10 or later)
- DS820DX (Firmware 1.24 or later)

Please note that the DS80DX and RX1 printers are not supported in HFP 3.0 or higher versions. Please download and install an earlier HFP version if you have either of these devices.

If an RX1's firmware is updated to 1.40 or later, the update converts the device into an RX1HS and it will no longer be able to use RX-1 media. An RX1HS unit can only use RX1HS media.

### COMMENTS ON PARTIAL MATTE COMPATIBILITY

Partial Matte cannot be produced by all printer hardware.

The following devices support partial matte: DS620/DS620A, DS820/DS820A, and QW410.

In the event partial matte is sent to a device that cannot produce this finish type, the default print finish will be applied to the entire print surface.

### SUPPORTED FILE TYPES

Hot Folder Print can import and print the following image formats:

- JPG/JPEG
- TIF/TIFF
- PNG
- BMP

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### **INSTALLATION STEPS (WINDOWS)**

1. Unzip the application to the desktop.
2. Double-click the Hot Folder Print executable and navigate the onscreen prompts to complete the install process.
3. Load media into a DNP printer, power the device on, and connect it to the PC before starting the application.

### **INSTALLATION STEPS (MAC OS)**

1. Unzip the application to the desktop.
2. Run the Hot Folder Print.pkg file for Mac and navigate the onscreen prompts to complete the install process.
3. Load media into a DNP printer, power the device on, and connect it to the PC before starting the application.

### **UPDATING THE SOFTWARE**

Hot Folder Print includes a link in Resources where a user can learn if a software update is available and initiate a download.

### **UNINSTALLING HOT FOLDER PRINT**

1. Exit Hot Folder Print if the application is running.
2. For Windows HFP, navigate from the Windows menu to All Apps and locate Hot Folder. Click Uninstall and Finish.
3. For Mac OS, start Finder and locate the application. Drag the app to the Trash.

## Contact DNP

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